

# WAITSTAFF / FOOD SERVER

#### Who We Are

Big Easy Ranch is "A Sporting Club Like No Other"! A private members-only club, sitting in the middle of nature with hunting, golfing, fishing, a pool, fine dining lodge, overnight accommodations and several service buildings. We provide a premier destination, with highly personalized first-class, full-service amenities and outdoor experiences in a safe and welcoming environment.

#### What We Need

We are hiring Part-Time **Waitstaff/Servers** to provide food and beverage service to club members and guests.

- 2+ years of wait service experience preferred.
- A minimum of a high school diploma is required.
- Of legal age to serve alcoholic beverages
- Pre-employment background check and drug screenings are required.

#### What You will Do

- Higher expectation waitstaff duties, executed with personalized attention.
- Serve food and drinks in a friendly and courteous manner.
- Offer daily specials suggestions and wine selections.
- Ensure that the correct account numbers and names are given for billing and before presenting the bill.
- Thanks members and guests; invites them to return.
- Handle all cash and credit card charges by using standard operating procedures.
- Clear, clean and reset tables that have been vacated.
- Keep the dining room and bus station areas clean.

#### Who You Are

- Outgoing, dependable and eager to be productive each day.
- Effectively communicates both written and verbally.
- Energetic and can be on your feet for extended periods each shift.
- Able to lift a minimum of 25lbs.
- Able to lift and carry a service tray loaded with dishes and glassware.
- Able to walk and stand on your feet for extended periods.
- Happy to work outside, when needed, during all seasonal weather conditions. (The Lodge has outdoor seating and a pool bar).

### **Essential Functions of the Position**

- Follow proper sanitation practices, including those related to personal hygiene.
- Place orders with kitchen; inform cooks about any special cooking instructions.
- Remove soiled dishes. Clear tables after each course and resets them.
- Present dessert menus and serve dessert, coffee, and after-dinner drinks.
- Verifies accuracy of all checks; prices, taxes, tips, and other charges.
- Advises supervisor of any complaints as soon as they occur.
- Performs clean-up and closing duties as assigned by manager.
- Attends pre-meal meetings as requested.
- Ability to understand and follow posted work rules and procedures.
- Follow all safety rules and participate in safety training meetings.
- Adhere to proper uniform and grooming standards and all other company policies and procedures.
- Receive constructive feedback in a professional manner.
- Perform any other job-related duties assigned by a manager.
- May be required to work varying schedules to reflect the business needs of the ranch due to hunting seasons or event demands.
- Consistently follows local and state laws and the club's policies and procedures for the service of alcoholic beverages to members and guests.

# **Licenses and Special Requirements**

Food safety certification. Alcoholic beverage certification.

## **Beyond The Paycheck**

We are happy to discuss competitive pay during the interview process. In addition to the base pay, Big Easy Ranch also offers the *full-time* employees vacation days, sick days and healthcare benefits. One lunch meal is provided per day to everyone.

We would like to learn more about you and your work *experience*. **Contact us for an application today!** <u>HR@BigEasyRanch.com</u>