

# Lodge Outside Service

#### Who We Are

Big Easy Ranch is "A Sporting Club Like No Other"! A private members-only club, sitting in the middle of nature with hunting, golfing, fishing, a pool, fine dining lodge, overnight accommodations and several service buildings. We provide a premier destination, with highly personalized first-class, full-service amenities and outdoor experiences in a safe and welcoming environment.

### What We Need

Sociable and attentive professionals for our newly created <u>Outside Service Associate</u> positions. These **Part-Time** and **Full-Time** positions are to be the Lodge brand ambassadors that ensure all members and/or guests "first point of contact" experience at the Lodge is positive and memorable.

- 2+ years of proven outstanding client service.
- A minimum of a high school diploma is required.
- Outgoing, dependable and eager to be productive each day.
- Ability to communicate effectively.
- Pre-employment background check and drug screenings are required.

## What You will Do

- Greet and welcome members and guests upon arrival at the Lodge facility.
- Provide the highest quality service to "wow" clientele of the Big Easy Ranch.
- Maintain a high standard of facility cleanliness to maintain club wide appearances.
- Interact with all Big Easy Ranch Members and their guests, Owners and Employees.

#### Who You Are

- Welcoming demeanor and excellent communicator.
- Enthusiastic, responsible and positive team player.
- Can provide a remarkably high level of detailed personalized service.
- A lover of the outdoors; happy to work indoors at times or mostly at outside entrance, during all seasonal weather conditions.
- Must possess a valid Driver's license. (Shuttle golf car driving is required).
- Able to lift a minimum of 25lbs.
- Able to walk and stand on feet for extended periods.

## **Essential Functions of the Position**

- Maintains immaculate appearance of outdoor podiums, doors, walkways, drive, covered areas, shuttle, windows and lamp glass.
- Move or deliver golf cars; clean and rotate them as directed.
- Actively participate as a shuttle driver.
- Complete opening and closing duties, timely.
- Daily set up and/or breakdown of golf course comfort stations.
- Ability to understand and follow posted work rules and procedures.
- Follow all safety rules and participate in safety training meetings.
- Adhere to proper uniform and grooming standards and all other company policies and procedures.
- Receive constructive feedback in a professional manner.
- Perform any other job-related duties assigned by a manager.
- May be required to work varying schedules to reflect the business needs of the ranch during high season or special event demands.

The physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## **Beyond The Paycheck**

We pay a competitive hourly wage. Extensive training will be provided. Our starting pay for this position is **\$16** per hour. In addition to the base pay, Big Easy Ranch also offers the *full-time* employees vacation days, sick days, healthcare benefits and one lunch meal is provided per day.

We would like to learn more about you and your work *experience*. **Contact us for an application today!** <u>HR@BigEasyRanch.com</u>